



## FAIR INSURANCE CODE

Our Policies are Insurance Council of New Zealand's Fair Insurance Code of Practice compliant, apart from any claims adjusted outside New Zealand. Underwriters at Lloyd's and DUAL New Zealand proudly support the Fair Insurance Code. The purpose of the Code is to raise standards of practice and service in the general insurance industry.

A copy of this Code is available by contacting DUAL New Zealand or from the Insurance Council of New Zealand's website at [www.icnz.org.nz](http://www.icnz.org.nz).



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